



**BUREAU
VERITAS**



CASE STUDY

AHOLD DELHAIZE: DELIVERY / PICKUP PROGRAM BUILDING & INFRASTRUCTURE

BUSINESS CHALLENGE

Online ordering (selection and payment) with pick-up at store. Modifications needed to be made in space utilization to create a staging area for pick-up and in parking lot spaces designation as delivery/pick-up.

SCOPE OF WORK

BV Client: Ahold Delhaize, Giant, Stop&Shop, Giant Martin

Industry Type: Grocery/Retail

Services Provided: Verify Permitting, Communication, Pre-construction Meetings, QC Punch Walk; confirm per-plan matches quality expectation, ProTrack project management software utilized, 2 - 4 weeks pers site; 18-month overall duration; ongoing

Size & Location: Giant 132, Stop& Shop 187, Giant Martin 132 nationwide.

BV SOLUTION

BV Project Managers involved from pre-construction to punch walk and closeout. Important ongoing strategic initiative. Client was very complimentary of BV team's ability to flex up and flex down.