



**BUREAU  
VERITAS**



## CASE STUDY

# AMERICAN FAMILY CARE: FRANCHISEE NEW BUILDS

## BUILDING & INFRASTRUCTURE

### BUSINESS CHALLENGE

BV was engaged by AFC to provide consistent program and project management across all franchisee new urgent care facilities with the goal of consistent quality, costs, and processes.

**180+ clinics nationally; 50 – 60 new locations annually**

### SCOPE OF WORK

**BV Client:** American Family Care

**Industry Type:** Urgent Care facilities

**Services Provided:** Program management, Site assessment & 3DVR, Design management, Contractor bidding & procurement, Pre-construction activities, 50% walk-through, Final punch & closeout management, Material review and procurement tracking, Real-time updates via ProTrack & weekly calls

**Size & Location:** More than 180+ nationwide.

### BV SOLUTION

BV provided consistent program and project management for AFC Franchisee's new facilities. BV delivered detailed existing-conditions Site Assessments for CD creation. BV provided 3DVR on a single location for AFC to use to sell future franchisees on buying into the program.