



CASE STUDY

STARBUCKS: TURNKEY SAFETY BARRIER PROGRAM

BUILDING & INFRASTRUCTURE

BUSINESS CHALLENGE

BV was engaged to consult and proactively plan a roll out program to quickly and efficiently address a safety issue at Starbucks stores in the U.S. and Canada. Patio locations adjacent to thru-traffic and drive aisles with limited or no barrier protection created an at-risk environment for Starbucks guests.

SCOPE OF WORK

BV Client: Starbucks

Industry Type: Retail

Services Provided: turnkey design-build approach to deploy Site Rails/Safety Bollards.

Surveys were completed in 4 weeks and construction durations ranged from 1 day to 2 weeks.

Size: 200+ locations.

Location: Nationwide

BV SOLUTION

Proactive site condition assessments and due diligence. Provided in-house BV architectural design schematics for each site which expedited Starbucks' internal stakeholder approval process, achieving record turn-around times. Single-source solution allowed for accelerated design-build timelines. BV managed 100% of store team communication and provided weekly executive progress summaries to Starbucks program leadership.